

Post Event Support

You recently had a trip out on Lady Grace Boat Trips with your school/group where a variety of topics were covered during the trip. If you wish to extend the groups learning and explore these topics further now you're back in the classroom; I have put together a list of where further information can be found to help assist you with this further education and it gives the group the opportunity to reflect and consolidate their learning further:

- To help the group identify their birds and continue to develop their coastal studies of the birds I have created an app they can use along the coast of Britain; British Coastal Bird Identifier, it can be downloaded at the following links:

iPhone/iPad - <https://itunes.apple.com/gb/app/britishcoastalbirdidentifier/id1101211080?mt=8>

Android device - <https://play.google.com/store/apps/details?id=co.nworks.britishcoastalbirdidentifier>

- The Oyster Packing Shed have open days throughout the year where you can land on the island and explore the history, details of these dates can be found at - <http://www.packing-shed.org.uk/>
- You can go and visit the Chapel at St Peters on the Wall, Bradwell on Sea, Southminster, CM0 7PN and you can find further history on the Chapel at - <http://www.bradwellchapel.org/home.html>
- The Ross Revenge has boat trips running to this historic pirate radio broadcasting ship, you can find out the details of these trips at - <http://www.radiocaroline.co.uk/#home.html>
- The Mersea Museum with have copious history for the area and the fishing industry and can be visited at the follow address - Mersea Museum, High Street, West Mersea, Essex, CO5 8QD or virtual information can be found on their website at - <https://www.merseamuseum.org.uk/>
- The Lifeboat station is open at weekends and covers a variety of topics including; safety, boat terminology, River Blackwater and its ports, it is situated next to the Company Shed at the following address - Mersea Lifeboat Station, Coast Road, West Mersea, Essex CO5 8PG
- To do further bird spotting and learn more information on the local wildlife and coastal projects with the group we have Abberton Reservoir Visitors Centre, Church Road, Layer de la Haye, Essex, CO2 0EU
- There is a great deal of information regarding the erosion of Cobmarsh Island and our planned recharge program at the following website - <http://savemerseaharbour.org/>
- You can learn more about the RSPB Little Tern Project at - <http://www.rspb.org.uk/reserves-and-events/find-a-reserve/reserves-a-z/reserves-by-name/o/oldhallmarshes/littleterns.aspx>

I would appreciate if you could take the time to complete and return the below feedback form to me by email. I take any feedback very seriously. In the event of negative feedback, I will address issues raised and adapt my trip accordingly for future visits. If positive feedback is given it gives me the confidence to continue in the manner I conduct the trip without need for improvement. Any feedback is greatly received to ensure I am giving the highest level of service possible.

Lady Grace Boat Trips Feedback/ Evaluation Form

Name of School/Group:
Type of trip booked:
Date of trip:
Was; what you agreed with the organisation at the planning stage, delivered?
Were the learning objectives of the trip met?
Was value for money achieved?
Did your trip meet the needs of the group?
Did the organisation communicate effectively throughout the booking and activity stage?
On a scale of 1-10 (10 being highest) how accurate was the description of the amenities, facilities and services provided by the organisation?
On a scale of 1-10 (10 being highest) how suitable was the equipment and materials for the activity?

On a scale of 1-10 (10 being highest) how would you rate the organisations equality, diversity and inclusion issues and needs?

On a scale of 1-10 (10 being highest) how would you rate your activity experience with the organisation?

On a scale of 1-10 (10 being highest) how would you rate your experience with the staff?

How can we improve our services?

Any other comments:

Please email back to ladygraceboat.trips@gmail.com or post to: Lady Grace Boat Trips, 6 Chandlers Close, West Mersea, Essex, CO5 8DY