

# Lady Grace Boat Trips Feedback/ Evaluation Form

Email address and name of School/Group:
Type of trip booked:
Date of trip:
Was; what you agreed with the organisation at the planning stage, delivered?
Were the learning objectives of the trip met?
Was value for money achieved?
Did your trip meet the needs of the group?
Did the organisation communicate effectively throughout the booking and activity stage?
On a scale of 1-10 (10 being highest) how accurate was the description of the amenities, facilities and services provided by the organisation?
On a scale of 1-10 (10 being highest) how suitable was the equipment and materials for the activity?
On a scale of 1-10 (10 being highest) how would you rate the organisations equality, diversity and inclusion issues and needs?
On a scale of 1-10 (10 being highest) how would you rate your activity experience with the organisation?
On a scale of 1-10 (10 being highest) how would you rate your experience with the staff?
How can we improve our services?
Any other comments:

